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Health Education East of England

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North East Essex  
Clinical Commissioning Group

# Exploring 7 day services in North East Essex - a system wide approach

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<http://eoe.hee.nhs.uk/>



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Joint post- CCG & HEEoE  
Secondment OT/OD background  
Urgent Care strategy  
Building a community of interest  
Talking- *lots of talking*  
Weekend audit  
GP access survey  
NHSIQ tool with each speciality

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## Engagement workshops-Community of interest

All in the room together  
Understanding each others contribution  
Understanding what days/hours services run  
Mapping Pathways  
So what is all this telling us  
What are we being too polite to raise  
linking with patient flow/LOS work  
lived experience  
Informing workforce plans  
Agreeing principles & Priorities

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## **Patient Power- “we have heard this all before”**

Recently discharged patients

In our shoes/focus groups

In depth interviews with County Council

Voluntary groups

Healthwatch- ethnographic research

lived experience/stories

PPG's

Health Forums



# Messages

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Early days-some things we can do relatively quickly

Competitive environment can hinder & help

There is no huge pot of money to do this with

It's not about simply looking at who needs to work at the weekend- its more about working collaboratively and looking for efficiencies so that the public gets the support they want, need and deserve at the weekend

Recognise that we are trying to do this in a competitive business environment- there is plenty of work out there for everyone

Don't underestimate the time it takes to resolve data sharing issues

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