

A focused approach to tackling health inequalities

National Healthcare Inequalities Improvement Team

Exceptional quality healthcare for all through equitable access, excellent experience and optimal outcomes

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CORE20 PLUS 5 Context

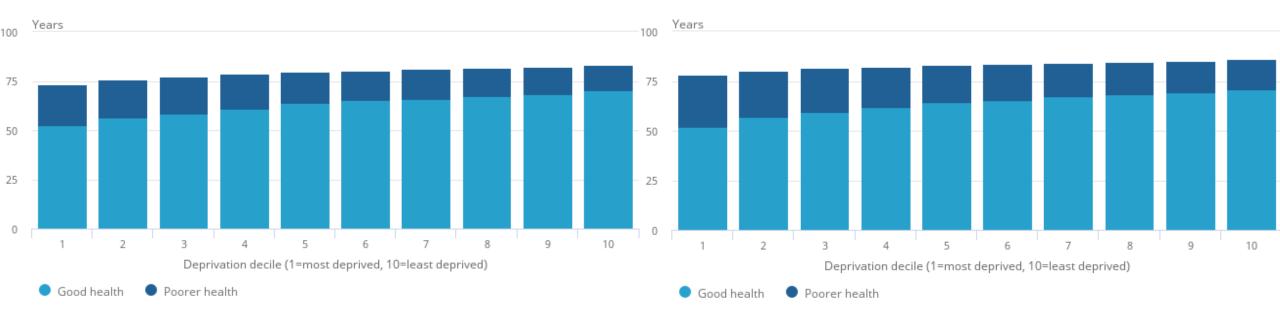


Figure 3: Males living in the most deprived areas were expected to live less than three-quarters of their lives in good general health

Healthy life expectancy at birth, England, 2018 to 2020

Figure 4: Females living in the most deprived areas were expected to live less than two-thirds of their lives in good general health

Healthy life expectancy at birth, England, 2018 to 2020



NHS England and NHS Improvement



Source: ONS

CORE20 PLUS 5 Context



- 1. **The 2019 NHS Long Term Plan** (LTP) set out key commitments to accelerate action to prevent ill health and tackle health inequalities.
 - 2.26. To support local planning and ensure national programmes are focused on health inequality reduction, the NHS will set out specific, measurable goals for narrowing inequalities, including those relating to poverty, through the service improvements set out in this Long Term Plan.
 - NHS England, working with PHE and our partners in the voluntary and community sector and local government, will develop and publish a 'menu' of evidence-based interventions.
- 2. **COVID-19**: The disproportionate impact of the pandemic people from the most deprived areas, ethnic minority communities, and other vulnerable groups, has highlighted now more than ever the urgent need to tackle health inequalities.
- 3. The **NHS Operational Planning Guidance** in 2021/22 asked systems and providers to focus on five priority areas for tackling health inequalities, which have set the system-wide context for Core20PLUS5. This focus on health inequalities was re-emphasised in the 2022/23 Operational Planning Guidance.







Priority 1: Restoring NHS services inclusively

Priority 2: Mitigating against digital exclusion

Priority 3: Ensuring datasets are complete and timely

Priority 4: Accelerating preventative programmes

Priority 5: Strengthening leadership and accountability

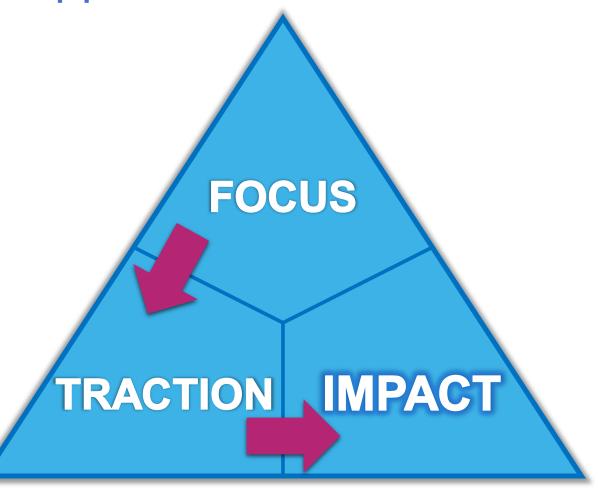


CORE20 PLUS 5 A Focused Approach



Core20PLUS5 offers a multi-year and focused delivery approach to enable prioritisation of energies and resources in the delivery of NHS LTP commitments to tackling health inequalities within the existing funding envelope.

- The Health Inequalities agenda is broad: we recognise we can't 'do it all' immediately
- In identifying the NHS contribution to the wider system effort to tackle health inequalities, we recognised the need for a focused approach for tackling health inequalities
- This focused approach enables us to gain traction thus demonstrating impact in reducing health inequalities







REDUCING HEALTHCARE INEQUALITIES

The **Core20PLUS5** approach is designed to support Integrated Care Systems to drive targeted action in health inequalities improvement

CORE20 O

The most deprived **20%** of the national population as identified by the Index of Multiple Deprivation

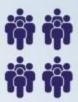


Target population

CORE20 PLUS 5

O PLUS

ICS-chosen population groups experiencing poorer-than-average health access, experience and/or outcomes, who may not be captured within the Core20 alone and would benefit from a tailored healthcare approach e.g. inclusion health groups



Key clinical areas of health inequalities



MATERNITY

ensuring continuity of care for **75%** of women from BAME communities and from the most deprived groups



SEVERE MENTAL ILLNESS (SMI)

ensuring annual health checks for **60%** of those living with SMI (bringing SMI in line with the success seen in Learning Disabilities)



CHRONIC RESPIRATORY DISEASE

a clear focus on Chronic
Obstructive Pulmonary Disease
(COPD), driving up uptake of
Covid, Flu and Pneumonia
vaccines to reduce infective
exacerbations and emergency
hospital admissions due to
those exacerbations



EARLY CANCER DIAGNOSIS

75% of cases diagnosed at stage 1 or 2 by 2028



HYPERTENSION CASE-FINDING

to allow for interventions to optimise blood pressure and minimise the risk of myocardial infarction and stroke

CORE20 PLUS 5 Quality Improvement Methods



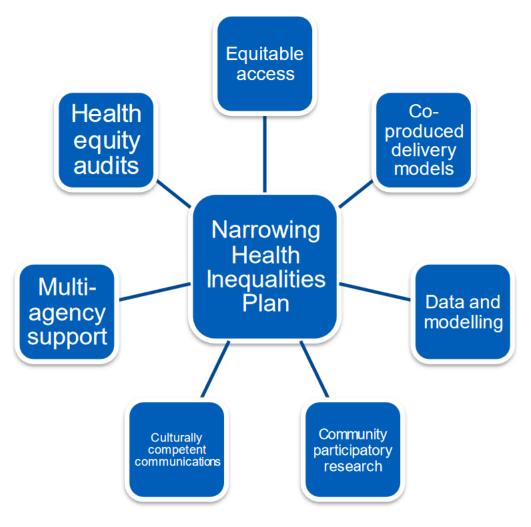
Core20PLUS5 will be driven by QI methodology, including:

- 1) Strengths-based approach:
 - a) Identify Exemplars
 - b) Build from strength
- 2) Co-Production:
 - a) Engaging Communities in design, implementation & evaluation.
 - b) Genuinely listen with curiosity
- 3) Data-driven Improvement Creating virtuous circles of data generating actionable insight which then drive interventions to bring about improvement thus generating intelligence about what works





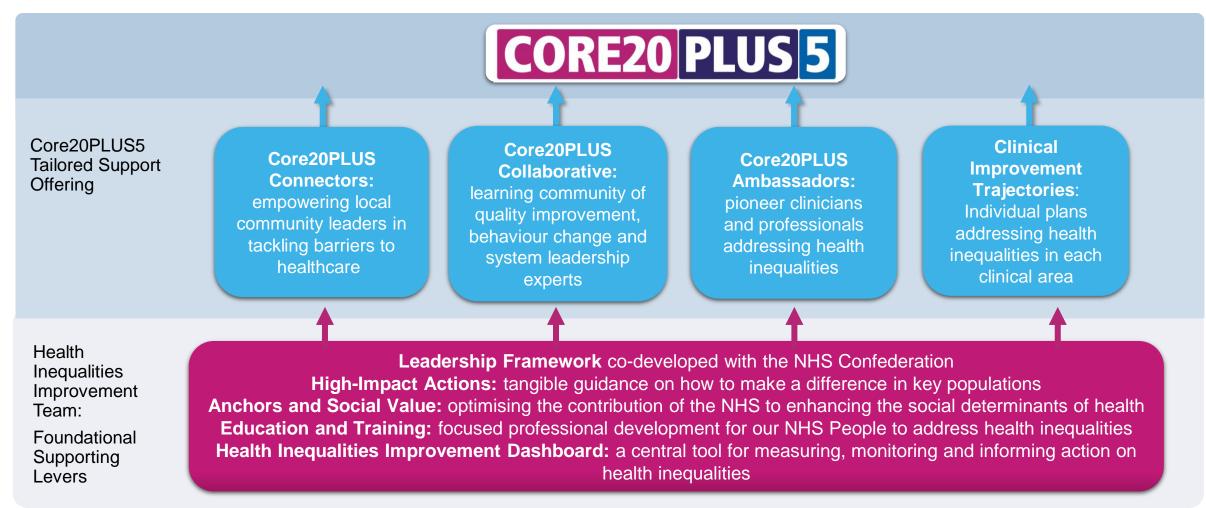












NHS England and NHS Improvement

*Please note: our support offering is in the progress of rapid development, with most elements up and running in 2022





I didn't know 1 in 4 black men get prostate cancer. Did you?

Prostate cancer often has no obvious symptoms. If you are a black man over 45 and want to discuss your personal risk of prostate cancer, visit your doctor.





A trial to transform early cancer detection

140,000 people of all different backgrounds and ethnicities will take part in the NHS-Galleri trial. If successful, the trial could transform early cancer detection in England.



How to take part









ients & Visitors 🔻

02 February 2021

for local mothers and babies

of Carer'

Departments & Services ▼

Maternity team launches 'Continuity of Carer'





Education & Research *

Home > News & Media > News & Events > 2021 news > February 2021 news > Maternity team launches 'Continuity

The James Paget University Hospital's maternity team has launched a new initiative aimed at further improving its maternity service



My account

ெ Home > News > Top of the Table for Health Checks for At Risk Groups

Top of the Table for Health Checks for At Risk Groups

TOP OF THE TABLE FOR HEALTH CHECKS FOR AT RISK GROUPS

More people with a severe mental illness in South Tyneside have received an annual health check over the past year than anywhere else in the country.









For more in depth information on CORE20PLUS5 clinical areas with more information on the case studies mentioned today, please view the webinars available on the NHS Futures website on SMI, cancer, CVD and maternity.



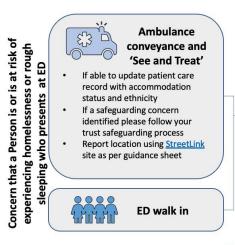




- Work with UEC team, people with lived experience, providers and charities to develop a consistent Emergency Department pathway, checklist and toolkit to support people experiencing homelessness and rough sleeping – Pilots underway
- High Intensity User work programme in collaboration between HiQiT/UEC/Improvement Directorate - signed off via NIRB - Mobilisation underway

Supporting people who are at risk of or who are experiencing homelessness or rough sleeping (HRS): high level ED pathway from attendance to discharge







Reception

- Refer to Language Suggestion Sheet for best practice.
- Update patient record with accommodation status and ethnicity
- Start HRS checklist* and ensure Triage personnel and 'Housing' SPOC made aware of 'HRS'
- Where the person is not registered with a GP, support them to do so



Triage

- Update HRS checklist* following initial clinical assessment
- Provide the person with an information leaflet on local support services and ask if they require any help
- Consider offer of holistic 'care package' such as clothes bank/food and hot drinks/washing facilities



Treatment

- · If admitting after treatment, ensure all HRS checklist* information 'follows' the person for final completion by Ward Staff
- If discharging after treatment, ensure this is to a place of safety or link to housing/safeguarding as per local pathway. Finalise HRS checklist*



Discharge

- If you are unable to discharge the person to a place of safety, notify the housing and/or safeguarding lead as per local pathway
- Complete HRS checklist*
- Discuss with the person how and when you can contact them for follow-up care

There is a legal duty on emergency departments, urgent treatment centres and in-patient treatment to refer service users they consider may be homeless or threatened with homelessness to a local housing authority. Duty to Refer documentation included within HRS Checklist.

*See supporting help sheets and best practice guide for local examples

Top tips:

- ✓ Consider appointing a/several housing SPOCs within the ED (either clinical or non-clinical) to engage with local housing contacts and create good working
- Remember that many people who are at risk of or are experiencing homelessness have been exposed to trauma; ensuring you and your team take a trauma informed approach to care is important.
- Consider the language you use at all stages in the pathway to make sure it is inclusive for HRS patients. See help sheets for example questions and guidance.
- Consider accessing further training to support professionals at each stage of the pathway to maximise outcomes for HRS patients see supporting help sheets for how to access free e-learning on HRS, Duty to Refer, and cultural competence.

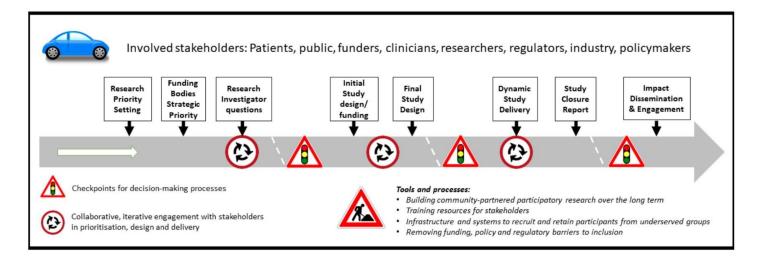








The INCLUDE roadmap





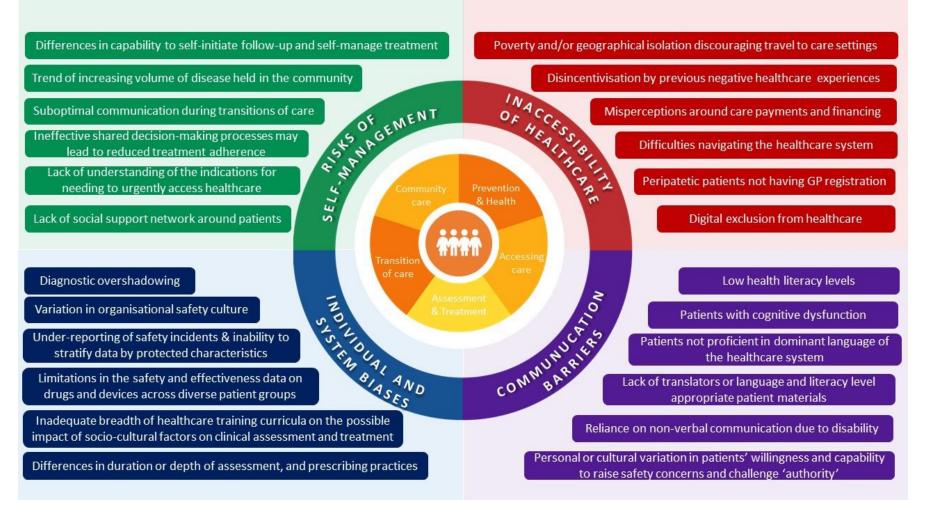


Patient Safety



Work with NHSE/I Patient Safety team & NHS Resolution to better articulate intersection between Patient Safety & Health Inequalities

Action on patient safety
can reduce health
inequalities | The BMJ
Cian Wade et al









Healthcare inequalities may be related to the experiences of GP practices which tend to be predominantly in the most deprived areas. These suffer a further impact on health inequalities for their population from adverse regulator inspection outcomes.

- Regulators' Pioneer Fund Project Reducing health inequalities in areas of depriv... (citizenlab.co)
- Podcast <u>GP practices and the impact of health inequalities</u> by Care Quality Commission (soundcloud.com)
- Ethnic Minority Led Practices & health inequalities Ethnic minority-led GP practices: impact and experience of CQC regulation | CQC Public Website

Figure 1: The Cycle of Inequality



Stigwood, A, 2020





RSM NHSE/I HIIT Collaboration



Health Inequalities Collaboration with RSM - RSM to launch major programme on health inequalities with special conference

Date and time:

Autumn 2022

Location:

Royal Society of Medicine, London

https://www.rsm.ac.uk/tackling-inequalities/



Thursday 23 June 2022 www.rsm.ac.uk/tacklinginequalities



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Thank you for listening.

